

# Patient's Bill of Rights

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**Patient Rights:** Community Health Service Inc. supports the rights of all patients regardless of patient's ethnicity or financial status. These rights may be exercised through the patient individually or through their legal representative.

## You have the right to...

- Treatment that is considerate, safe, dignified and respectful.
- Complete information concerning diagnosis, treatment, evaluation, and prognosis from their physician in terms they can understand. When it is medically inadvisable to give such information to a patient, the information is provided to a person designated by the patient or a legally authorized person.
- Appropriate privacy.
- Receive from their physician the necessary information to enable them to give informed consent prior to any treatment or procedure.
- Have the opportunity to participate in decisions involving their health care, except when such participation is contraindicated for medical reasons.
- Refuse to participate in experimental research.
- Refuse treatment to the extent permitted by law and to be informed of the medical consequences of such action.
- Expect that all communications, patient disclosures, and records are confidential and except when required by law, be given the opportunity to approve or refuse their release.
- Examine and receive an explanation of their financial obligation regardless of who pays it.
- View fees or cost for services upon request.
- Receive medically necessary treatment without discrimination based on race, color, creed, religion, national origin, sex, sexual orientation, disability, age, or marital status.
- Know the identity and professional status of individuals providing services and to know the physician who has primary responsibility for their care.
- Be informed of their right to change primary or specialty physician if other qualified physicians are available.
- Consult with a specialist at the patient's request and expense.
- Be informed of the need to be referred to another facility or specialty.

## Patients are responsible for...

- Expect reasonable continuity of care.
- Be assured that advertising regarding the competence and capabilities Community Health Service Inc. is not misleading.
- Complete an advanced directive outlining their wishes regarding their health care should they become unable to express their desires.
- Be given the opportunity to express suggestions and grievances.
- Providing Community Health Service Inc. with an accurate past and present medical history regarding present complaints, past illness, hospitalizations, surgeries, existence of advanced directives, medications, allergies, and other pertinent data.
- Showing behavior that is respectful and considerate to other patients, families, visitors, and personnel of the Community Health Service Inc.
- Participating in their treatment.
- Informing their health care provider or physician immediately if they do not understand instructions or if they do not believe they will be able to follow them.
- Notifying their care provider or physician about any changes in their condition.
- Accepting the consequences of their actions if they refuse or do not participate in their recommended treatment plan.
- Keeping their scheduled appointment times, and if unable to keep the appointment time to advise Community Health Service Inc. as soon as possible.
- Observing safety regulations and policies.
- Assuring that their financial obligations are fulfilled as promptly as possible.
- The disposition of their valuables as Community Health Service Inc. does not assume this responsibility.
- Keeping the Community Health Service Inc. property Tobacco and drug free.